YOUR LOCAL PROVIDER OF CLEANER, CHEAPER ELECTRICITY SINCE FEBRUARY 2019
HOW COMMUNITY CHOICE WORKS

SOURCE
SJCE
Sourcing and building cleaner energy

GRID
CALIFORNIA
Flowing clean energy into our state’s power supply

DELIVERY
PG&E
Delivering energy, maintaining lines, serving customers

CUSTOMER
YOU
Using cleaner energy, preserving the environment
WHY IS THIS IMPORTANT?

• Climate change
• We’re already feeling impacts
  • Extreme weather events
  • Heat waves
  • Drought
  • Wildfires
  • Rising sea levels
BENEFITS

• Cleaner electricity
  • Better for our health
  • Fights climate change

• Lower rates
  • 1% discount = $3M+/year savings community-wide

• Local control
  • Governed by the City Council
  • Open & transparent
  • Revenue stays in San Jose

• Future programs
YOUR ENERGY CHOICES
SJCE SERVICE OPTIONS

GreenSource

• Default
• More renewable energy & cheaper than PG&E
• Renewable sources:
  • Solar
  • Wind

TotalGreen

• Upgrade
• Helps SJCE expand clean energy generation in California
• $5 more per month than GreenSource on average
OPT OUT ➔ PG&E

• Not as much renewable energy and more expensive
• You can go back to PG&E at any time

…and you can also return: SanJoseCleanEnergy.org/return

From PG&E’s 2018 Power Content Label
Residents with rooftop solar - Net Energy Metering (NEM)

- Enrollment in 4 phases in 2020-2021 based on true-up date

<table>
<thead>
<tr>
<th>Enrollment month</th>
<th>True-up months</th>
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<tbody>
<tr>
<td>April</td>
<td>March, April, May</td>
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<tr>
<td>July</td>
<td>June, July, August</td>
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<tr>
<td>October</td>
<td>September, October, November</td>
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<tr>
<td>January</td>
<td>December, January, February</td>
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- You’ll receive 4 enrollment postcards in the mail
- We’ll hold informational meetings
YOUR ELECTRICITY BILL
YOUR BILL

- Continue to receive one bill, sent by PG&E
- Delivery & generation were bundled together before – now they are separated
- No duplicate charges
SJCE SERVICE IS CHEAPER THAN PG&E

- GreenSource rates are 1% below PG&E, so everyone saves.
- If your bill is higher, look at your energy usage:
  - Did your electricity usage increase?
  - Did your gas usage increase? (SJCE = electricity only)
SPECIAL RATES & PG&E PROGRAMS

• Discount Programs
  • California Alternate Rates for Energy (CARE), Family Electric Rate Assistance (FERA) & Medical Baseline Allowance
  • You continue to receive your discount
  • Apply & re-enroll through PG&E: pge.com/care

• Electric Vehicles (EVs)
  • Our EV rate plan mirrors PG&E’s

• Still eligible for PG&E rebates & programs
SAFETY
Be Cautious & Report Suspicious Activity

• SJCE will not go door to door

• Be cautious of people coming to your home pretending to represent SJCE, PG&E or other gas/electric companies

• Do not pay your bill over the phone if someone calls you falsely representing PG&E, even if they threaten to turn off your power

• Do not provide personal information
  • Social Security Number
  • PG&E Account Number
  • Bank Account
  • Credit Card

• Call 911 if you feel you are in danger

• Call 311 to report suspicious people/activity
PG&E POWER SHUTOFFS

• All SJCE customers are PG&E customers for electric delivery

• It is important for everyone to prepare for outages lasting 7 days with an emergency kit & plan
  • PG&E’s April 2019 Wildfire Mitigation Plan calls out the risk of cascading blackouts affecting SJ or SF

• Tips & FAQs
  • pge.com/psp
  • SanJoseCleanEnergy.org/psp

East San José, October 9, 2019
COMMUNITY PROGRAMS
PROGRAM GUIDING PRINCIPLES

1. Reduce greenhouse gas emissions
   • 63% from transportation
   • 31% from buildings (natural gas)
2. Align with Climate Smart San José
3. Promote equity, increase affordability, and support disadvantaged communities
4. Benefit customers and community
5. Maintain or improve the financial stability of SJCE
PROGRAM IDEAS
PROMOTING ELECTRIC VEHICLES

• Discount to buy/lease an electric vehicle
• Voucher to school districts for electric school buses
• Spring 2020: $14M for charging stations
  • Public places
  • Apartments/condos
  • Workplaces
ELECTRIFYING BUILDINGS AND HOMES

• Incentive to heat your water with a Heat Pump
• Incentive to upgrade your electrical panel
ENERGY SOURCES AT YOUR HOME

• Incentives for residential energy storage
• Bill credits for shifting energy usage to specific times of day
QUESTIONS?

Thank you for your time!
Community Energy Department

SanJoseCleanEnergy.org
info@sanjosecleanenergy.org
(833) 432-2454

@SJCleanEnergy